

Field Service Management

Advancing Field Service Capabilities for Improved Profitability and Customer Satisfaction.



BUSINESS VALUE

Complete more jobs on time and on budget.

Increase productivity by automatically scheduling field technicians.

Track work orders and asset history across all job sites.

Reduce inventory by tracking remote parts, truck stock, and warehouse.

Increase revenue by eliminating paper systems.

Improve customer communication with automatic notifications.

AgileField Inc. is a leading provider of field service management solutions for the mid-market and the first to introduce a comprehensive methodology, AgileField, for advancing field service capabilities, improving profitability and customer satisfaction.

The AgileField Story

Every day, millions of American field service workers climb in their vehicles and travel to customer locations to provide essential installation, maintenance, and repair services. At AgileField, we care about those workers.

As customers' demands change and grow, operating an efficient field services organization becomes increasingly complex; including automated route planning, inventory replenishment, logistics, demand forecasting, and capabilities scheduling. At AgileField, we understand this complexity.

So, with field technicians and customers in mind, we developed the "first of its kind" methodology, AgileField, to overcome barriers to growth and efficiency, while providing access to the same technology and benefits promised by big enterprise field service software platforms.

What is AgileField

AgileField is more than a computer technology, but rather an integrated set of technologies, processes, reports, controls, and learning materials which together advance your company to higher levels of performance capability.

AgileField combines our flagship application, AgileFSM, with process, service commitments and tools to ensure your success.

AgileField. More than software. Purpose-built for the mid-market. Designed for field technicians. Delivering customer satisfaction and profitability.

AgileFSM is a complete end-to-end field service management software application designed for the mid-market with these primary capabilities.

- **Scheduling & Dispatch**
Get the right resources to the right place at the right time.
- **Mobile Workforce Management**
Eliminate paperwork and increase revenue time spent doing work.
- **Inventory Management**
Reduce on-hand inventory required to service customers.
- **Work Order Management**
Increase job performance and visibility.
- **Customer Communication**
Maximize customer engagement and satisfaction.



Not only is it essential to bring the current affordable technology to serve the mid-market, but we must make it simple to install and work with other systems across your organization.

Cloud-Based

Cloud computing allows more flexibility in adapting solutions to your business; more efficiency in serving technicians and customers; lower costs and competitive advantages through innovative technologies.

Integration. AgileField IntegrationHub™

AgileField IntegrationHub is the most complete integration technology for mid-market field service organizations for integrating with your CRM, ERP and accounting systems.

Implementation. AgileField RapidStart™

AgileField's RapidStart implementation process uses AF Capabilities Assessment together with our hands-on, three-phase approach to get you up and running faster.

Reporting & Analytics

AgileField provides standard and customized reports and dashboards to make superior business decisions quickly.

For More Information

Call to find out how AgileField can advance your field service capabilities for improved profitability and customer satisfaction.



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