



Sage 100 2018

Release Notes

November 2017



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Release Notes

The following is a list of corrections that have been incorporated into Sage 100 2018.

Accounts Payable

- 1 A not-on-file vendor is no longer being created during Accounts Payable Invoice Data Entry when entering multiple invoices for the same vendor without existing Invoice Data Entry.
DE 107764 KBId 85822
- 2 Error 26 SY_ReportUI.pvc 1453 no longer occurs when printing Accounts Payable checks and using a semicolon in the check or the stub message.
DE 107151 KBId 83261
- 3 Help updates added to Vendor Delete and Change Utility describing when multiple deletes/changes are entered at one time, they are still processed one at a time, in the order they are entered. The deletes are processed first, followed by the changes.
DE 106345 KBId 78522
- 4 Accounts Payable > Reports menu task name "Form 1099 eFiling and Reporting" has been changed to "Form 1099 Tax Reporting".
DE 106949
- 5 In Accounts Payable > Reports > Form 1099 Tax Reporting; Added a Minimum YTD Payment button to replace Minimum YTD Payment field. This allows for each 1099 form type to have ability to enter a separate minimum YTD payment amount for each box.
DE 107644
- 6 Added new 1099-INT form changes required for tax filing year 2016:
Box 12 - Bond premium on Treasury obligations
DE 105900
- 7 Accounts Payable check is no longer applied to the incorrect invoice after a paid invoice is purged and new invoice is created with same invoice number.
DE 106186 KBId 8005382284
- 8 Error 84, AP_DeletedChangeVendors_ui.pvc 2690 no longer appears when running the Delete and Change Vendors utility when backorder or completed purchase orders exist for the vendor.
DE 107958 KBId 80676
- 9 The 1099 Electronic Consent Signed is required message no longer occurs when selecting Accept after a change to Vendor Maintenance. Issue only occurred after migrating and converting data from 4.50 or earlier.
DE 106281 KBId 75590

Accounts Receivable

- 1 No longer receive Error 43 AR_StatementPrinting_rpt.pvc 570 when printing Accounts Receivable Statements that contain over 100,000 invoices.
DE 105115 KBId 69428
- 2 Customer Listing now prints only inactive employees when Customers to Print option is set to Inactive Only.
DE 106892 KBId 8005902889
- 3 The Refund a Customer help article has been updated so that it no longer states that the Accounts Receivable module integrates with Accounts Payable.
DE 106362 KBId 77828
- 4 Error 42 SY_Selection.pvc 2583 no longer occurs printing AR Salesperson Commission Report from Period End Processing.

- DE 106968 KBId 81508
- 5 Customer Statement printed from Customer Maintenance now keeps the Customer Number in the selection grid when changing form code.
DE 107762 KBId 85804
- 6 Statement for customers with zero balances now only print when there is activity in current month when selecting to Include Zero Balance Customers and Zero Balance Invoices 'Current Month Only'. Previously, all customers with zero balance were printing regardless of current month activity.
DE 107664 KBId 85435
- 7 The message "Salesperson is not in division ##. The default salesperson ##- for customer ##-xxx will be used" pops up when trying to adjust Finance Charge invoices in Accounts Receivable Invoice Data Entry.
DE 107085 KBId 83122
- 8 Source Journal drill down is no longer disabled in Accounts Receivable Invoice History Inquiry.
DE 106935 KBId 82016
- 9 Add a Payment Setup Wizard for Sage Exchange to A/R setup menu.
DE 106913
- 10 Accounts Receivable Aging on Customer Statement is not recalculated when parameters are changed and Keep Window Open After Print/Preview is selected.
DE 106192 KBId 77511
- 11 AR_SalespersonCommissionWrk UDF is now being updated by AR_SalespersonCommission LinkUpdated field when running AR Salesperson Commission Report.
DE 106836 KBId 81543
- 12 "Errors have been encountered." no longer occurs after printing Cash Receipts Journal for multiple receipts with similar check numbers.
DE 106656 KBId 80145
- 13 "Errors have been encountered." no longer occurs after printing the Cash Receipts Journal with multiple receipts for a customer and similar check numbers.
DE 106665 KBId 80145
- 14 Now able to select a custom report setting when opening the A/R Aged Invoice Report from within Customer Maintenance > Invoices tab.
DE 106565 KBId 79616

Bill of Materials

- 1 Costed Bill of Materials Report, for Selection of Bills, is now excludes the cost of the level defined.
DE 107045 KBId 82815
- 2 Indented Bill of Materials Report is now displaying Deletion records created by Engineering Change Entry.
DE 106310 KBId 78447
- 3 Gross Requirements Report no longer displays description, unit of measure and quantity available from a different item.
DE 106437 KBId 78562
- 4 In Bill Maintenance, when maximize the Option Interactions screen and closing it, the Option Interactions screen no longer keeps popping up.
DE 106882 KBId 77226
- 5 Miscellaneous charge descriptions in Single-Level Bill of Materials Report now correspond to the Miscellaneous charge descriptions in Bill of Material Maintenance when the Miscellaneous charge description is overwritten.
DE 106239 KBId 77723

Bank Reconciliation

- 1 The Bank Rate Date on Bank Reconciliation Reports and Register is now in the correct format.
DE 106818 KBId 81430
- 2 B/R Date on Bank Reconciliation Reports are now displayed in the correct format.
DE 107122 KBId 81430

Common Item

- 1 Miscellaneous Item History by Period report now correctly displays data for the current year and the prior year when Include Prior Year Information is selected.
DE 105871 KBId 74602

Customizer

- 1 Now able add additional fields from AR_OpenInvoice.M4t to Invoices by Customer List Box in AR Cash Receipts Entry.
DE 106327 KBId 78537
- 2 AR_InvoiceHistoryHeader UDF is now properly displayed in A/R Invoice History Inquiry if UDF with same name exists in GL_DetailPosting.
DE 106594 KBId 79776
- 3 Default value is now being saved in User-Defined Field and Table Maintenance when Maximum Length is set to 1 and Control Type is either Drop-Box or List-Box.
DE 107053 KBId 82733
- 4 CI_Item UDF is now populating the work file when Inventory Labels are printed from Receipt of Goods.
DE 106461 KBId 79096
- 5 Minimize and maximize buttons now display when increasing the height of the Customer Maintenance panel in Customizer.
DE 106454 KBId 79035
- 6 Error: "Field "UDF_<field name>" has already been placed on panel "PHEADER" of this customized library. To add this UDF to this panel, you must first remove it from panel "PHEADER"." when attempting to add a UDF to PHEADERW (the wide-screen panel) no longer occurs.
DE 106263 KBId 78297

CRM

- 1 Error 1 SO_SalesOrder_Bus.pvc 1612" no longer occurs when creating a Order or Quote in Sage CRM when integrated with Sage 100 and entering a comment over 1175 characters. CU_OrderQuoteDetail.M4T cannot contain over 1000 characters.
DE 106854 KBId 81315
- 2 The Icon image is no longer missing on the Inquiries tab for related companies.
DE 106996 KBId 82438
- 3 Email and phone number are no longer deleted from Customer after deleting Person in CRM.
DE 106567 KBId 79805
- 4 When creating a new Prospect Quote description now correctly reads "OTF Quote".
DE 106482 KBId 79180
- 5 The Error message "0001*0000000000 is not on file" when saving a CRM generated Sales Order, should no longer occur.
DE 106399 KBId 78830

Business Insights

- 1 Business Insights Reports now displays expected results when date field operand is set to Last, This, or Next for Week, Month, or Year.
DE 106801 KBId 79579
- 2 Error 26 no longer occurs when displaying dashboard when negative sales exist for a product line. Negative % is now treated as zero % in the pie chart. Also, product line with negative total sales is now excluded in the detail grid below the pie chart when number of detail lines is high enough to show every individual product line.
DE 105962 KBId 76286

Fixed Assets

- 1 Updating the Invoice register in Accounts Payable or Receipt Register in Purchase Order now creates the asset in Sage Fixed Assets when a template is selected during data entry.
DE 106471 KBId 79161
- 2 Deleted assets no longer show on the posting exception report when running period end processing in Sage 100.
DE 107455 KBId 84638

General Ledger

- 1 GL Exchange Export is no longer missing separators.
DE 106522 KBId 79344
- 2 No longer receive "Authentication Failed! Retry the synchronization process" when running Payroll Services Synchronization Wizard using Benefit Mall
DE 106814 KBId 80964
- 3 The debit amount no longer displays under the Beginning Balance column when the General Ledger Detail Report is printed in the condensed format. The debit amount now correctly displays under the Debit column heading.
DE 106765 KBId 80396
- 4 General Ledger accounts must have a description when using Sage Payroll Services.
DE 106837
- 5 in Sage Payroll Services Options, in the Payroll Service drop down Other (BenefitMall) was changed to be "Other" (removing BenefitMall).
DE 107647
- 6 Benefit Mall Sync on Sage 100 Premium no longer creates Error 65 GL_PaySyncWizard_ui.pvc line 1002
DE 107266
- 7 Benefit Mall Sync on Sage 100 Premium no longer creates Error 65 GL_PaySyncWizard_ui.pvc line 1002
DE 107267
- 8 G/L Change Account now updates the account in history detail table when the account is changed in the data entry table.
DE 106357
- 9 No longer receive error when changing GL Account Structure that has less than 9 characters to more than 9 characters.
DE 106251 KBId 53150

Inventory Management

- 1 Standard Cost Adjustment Register in Inventory Management now displays the correct sign for

- negative quantity on hand.
DE 105867 KBId 75284
- 2 Item Memo Printing no longer pops up when selecting button to add Item Memo on a new item being created.
DE 106020 KBId 76619
- 3 Item Maintenance selection no longer jumps to previous item selection once the More button is selected and the screen is viewed maximized and exited via "X".
DE 106101 KBId 77226
- 4 Record is no longer stranded when changing valuation method on tier valuation method manually in Item Maintenance.
DE 106802 KBId 80973
- 5 A Zero quantity cost tier no longer exists with a residual value after a lot is adjusted to 00.00 through Transaction Adjustment entry.
DE 106790 KBId 79706
- 6 Inventory sales history report by customer is no longer missing records in the work table for Premium version.
DE 106433 KBId 78933
- 7 Warehouse description now appears in Quantity Transaction History during drill down.
DE 107523 KBId 84809
- 8 Warehouse description is no longer missing from Quantity Transaction History during drill down.
DE 107832 KBId 84809
- 9 The Inventory Sales History Report now prints when using selection criteria containing %Decrease Qty Sold Prior or %Increase Qty Sold Prior.
DE 107900 KBId 85733
- 10 The Item Code is required message no longer appears when selecting 'Alternate' in Item Maintenance for a Bill that has been set to 'Inactive'.
DE 105902 KBId 75482
- 11 In Sales Order Entry and Invoice Data Entry, item auto-complete no longer only lists miscellaneous items after accessing a customized Customer Maintenance from within Sales Order Entry or Invoice Data Entry.
DE 106827 KBId 80457
- 12 The 'On PO' quantity is now updated when a Purchase Order is created if Item Maintenance Reorder window is open.
DE 107648 KBId 85311

e-Business Manager

- 1 "An error occurred while attempting to process the page you requested." is no longer being returned when viewing a shopping cart with an Advanced Setting for IT_ShoppingCartHeader.
DE 105826 KBId 75016

Job Cost

- 1 Error 0 JCWUDA 430 no longer occurs when updating Job Billing Register if A/R Invoice History Inquiry is open by any user.
DE 107086 KBId 83112
- 2 Job Cost Masterfile Maintenance lookup now recognizes alpha and numeric character following a hyphen in the Job Number.
DE 106788 KBId 81229
- 3 Error 0 JCWUAA 0430 no longer occurs when updating Job Field Report register,
DE 104672 KBId 65049

Library Master

- 1 Error: "The save/update credit card information to Customer credit card is required." is no longer occurs when trying Make changes to a Repetitive Invoice that was upgraded from 4.50 and older.
DE 106180 KBId 25088
- 2 Error: \"(Tax Code) is not numeric\" no longer occurs when selecting YES to “Do you want to change the existing sales tax schedule”. When changing a customer's zip code, the Tax Schedule updates based on ZIP XRef set up.
DE 107133 KBId 82954
- 3 The Payroll subscription expiration date is now updated when clicking the Update button on the Registration tab in System Configuration.
DE 106969 KBId 82331
- 4 Classic theme launcher no longer hangs when user receiving broadcast message tries to access launcher tasks prior to clicking the 'OK' button at the broadcast message. The Classic launcher is now locked until the user clicks 'OK'.
DE 106495 KBId 79234
- 5 Allow read-only access to unregistered Payroll Module.
DE 107015
- 6 A utility has been create to run the Recalculate Aging outside of running the Rebuild Sorts task.
DE 107790
- 7 In Accounts Payable Repetitive Invoice Selection, error 88 no longer occurs when entering text in vendor code field in selection grid when using full text autocomplete.
DE 106554
- 8 Link to Sage 100c benefits are now accessible via the Information Center page.
DE 106779
- 9 Error: "Prepared failed with the following error: Errors were written to the SQL Translation Log while converting the SYS data to SQL" no longer occurs when migrating from Sage 100 Providex to Sage 100 Premium version and SY_Metering.m4t contains data.
DE 107557 KBId 75795
- 10 User Account is now locked when setting up a new user with an expired date when the User Account Locked box is checked in User Maintenance.
DE 105433 KBId 71790
- 11 The Error: "Record 0 has been changed by another user and will not be saved" no longer occurs when clicking "Activate" on the Registration Tab of System Configuration when logged in as the Administrator in Sage 100.
DE 106858 KBId 56433
- 12 Sage 100 Child Windows no longer locate "off screen" and are not accessible.
DE 107295 KBId 77941
- 13 Sage 100 Child Windows no longer locate "off screen" (are not accessible).
DE 107294 KBId 77941
- 14 Excel scroll bars are no longer missing in Excel worksheet after clicking the Excel button from lookups.
DE 106822 KBId 81502
- 15 Task scheduler is no longer ignoring company parameters as defined - Executes for company Key 1.
DE 107132 KBId 83165
- 16 Error: "Sage 100 has stopped working" no longer occurs when remote desktop user logs into Sage 100c 2016 using “Standard” desktop view in Terminal Services.
DE 106763 KBId 81240
- 17 Partners and SAN Customers (NFR keys) will expire on the date that corresponds to the year

that support ends for this version.

DE 107006 KBId 82689

- 18 Error 60 SY_Gridhandler.pvc 1219 is no longer occurs when sorting more than 1 column on both Checks and Dep/Adjust in Reconcile Bank on Sage 100 Standard.

DE 106889 KBId 81655

- 19 The Error: "Prepared failed with the following error:" no longer occurs when reinstalling or adding a new module to 2016.2

DE 106236 KBId 78011

- 20 Updated Library Master/ Role Maintenance help from "Allows the user to terminate tasks from Master Console." to "Allows the user to terminate tasks running on other workstations from Master Console. Even if this option is not selected, users can still terminate tasks running on the workstation they are logged into."

DE 105885 KBId 75138

- 21 UDF with "DESCRIPTION" in name no longer causes F4 key to behave differently in ALE list lookup.

DE 105938 KBId 76025

- 22 In Invoice History Printing, new form code description is no longer disabled.

DE 106698 KBId 79972

Development Studio

- 1 Error 91 MDENH 0120 no longer occurs when clicking the Memo Settings button.

DE 106955

Material Requirements Planning

- 1 Required Date from MRP Projected demands now matches MRP Inquiry Required Date after Period End Processing has been performed and MRP Generation is executed.

DE 106885 KBId 80576

- 2 The Required Date from MRP Projected demands now matches the MRP Inquiry Required Date.

DE 106884 KBId 80576

Paperless Office

- 1 The Error "P/L Vendor Viewer - error 12 encountered" no longer occurs when attempting to resend a Return Order PDF.

DE 106845

Purchase Order

- 1 Purchase Order total is now recalculating properly in Purchase Order History Inquiry for miscellaneous items that have been edited in Purchase Order Entry.

DE 106660 KBId 79912

- 2 Error: "The Receipt Type failed validation on R,I,G." no longer occurs when selecting a Receipt Number from lookup in Receipt History Inquiry after manually entering a not on file receipt.

DE 106632 KBId 79893

- 3 In Purchase Order, Receipt of Goods, "This has an invalid key length. The key must be 7 characters." no longer appears when canceling the receipt after clicking on the Quick Row lookup.

DE 106470 KBId 79124

- 4 The back order quantity now shows the correct back order quantity when using Copy From Purchase Order in Purchase Order Entry.

DE 106423 KBId 78071

- 5 After deleting a line from completed purchase order, the ON PO quantity calculates correctly in Item Maintenance.

DE 106463 KBId 78838

- 6 Purchase Orders are generated only for those items that have a vendor specified on the sales order line, when using Auto Generate from Sales Orders.

DE 106441 KBId 78719

- 7 "+1.42" is no longer appended to various descriptions in the Purchase Order Entry grid when scrolling from a Master or Repeating Order.

DE 107055 KBId 82868

- 8 Quantity on purchase order is now correct in Item Inquiry on Quantity and Orders tabs after partial receipt completes Purchase Order.

DE 106439 KBId 78679

- 9 Purchase History Report now prints the correct period to date and year to date data when Inventory is not used. The report options for Fiscal Year and Accounting Period now appear.

DE 106443 KBId 78665

Payroll

- 1 The Error: "This is an invalid date" no longer occurs when accessing any task in Payroll, or entering the Payroll module date, using Classic Desktop.

DE 106764 KBId 80992

- 2 Direct Deposit Sync error no longer occurs when a random unprintable character exists in the payload - inflating (rc = -5) error in reverb.

DE 107587 KBId 87151

- 3 Renumbering employees mid-month and using both employee #s in tax calculation in the same month is no longer causes tier count exceeded issues.

DE 107441 KBId 84561

- 4 No longer receive prompt "Changing the Employee number will require that a new Pre-Note be transmitted before processing Direct Deposit for this Employee. Do you want to continue?" when renumbering an employee when using Sage 100 Direct Deposit Service and the option to not send a pre-note when employee number changes is selected in Payroll Options.

DE 107234 KBId 77327

- 5 No longer receive message "Employees' pay will not be deposited into their bank accounts by the effective date xx/xx/xxxx. Two full banking days are required to complete direct deposit transactions" in Payroll Check Printing when Direct Deposit Interface option is set to 'Manually Send ACH File' in Payroll Options.

DE 105829 KBId 75045

- 6 Payroll Quarterly Tax Report no longer includes employees with zero dollar in wages for current year.

DE 106631 KBId 80048

- 7 In ACA Employee Maintenance when ACA information has been entered for an employee, but employee does not have current Payroll data, the ACA information will now populate the 1095 form in Federal and State Tax Reporting.

DE 106994 KBId 82504

- 8 Two new Offer of Coverage Codes have been added for ACA reporting:

1J Minimum essential coverage providing minimum value offered to you; minimum essential coverage conditionally offered to your spouse; and minimum essential coverage NOT offered to your dependent(s).

1K Minimum essential coverage providing minimum value offered to you; minimum essential

coverage conditionally offered to your spouse; and minimum essential coverage offered to your dependents(s).

DE 106113

- 9 On the autorun.exe menu for Productivity Applications and Workstation installation windows; Install Federal and State eFiling and Reporting has been renamed to Install Federal and State Tax Reporting.
DE 107182
- 10 When Payroll has expired or is no longer part of the key, CI_eFilingHistory.m4p can be run from SYZCON in order to access Federal and State eFiling forms from history.
DE 107869
- 11 Subscription expiration checking, will now wait 5 days after subscription plan has expired before displaying expiration warning message.
DE 106792
- 12 Warning messages now appear when trying to send previously transmitted or prior dated pre-note or direct deposit batches when using Sage 100 Direct Deposit Services.
DE 106894 KBId 76921
- 13 Users with a valid Payroll Subscription of 151 to 200 employees, no longer receive a message to enter a valid license during a Product Update installation.
DE 106848 KBId 78132

Return Materials Authorization

- 1 Sales Orders created from RMA using cross ship is now generated with the sales U/M from the replacement item. The quantities, costs, and prices is converted from the RMA U/M back to the Standard U/M and then reconverted to the new U/M from the sales order line.
DE 106817 KBId 81405
- 2 Credit memos generated from RMA now correctly debit the Inventory G/L Account from Miscellaneous Item Maintenance. Previously, credit memos generated from RMA both debited and credited the Cost of Goods G/L Account from Miscellaneous Item Maintenance.
DE 107795 KBId 83067
- 3 Error 65 SY_OpenObject.pvc 95" is no longer occurs when generating documents for a RMA subsequent to partially receiving the same RMA.
DE 107571 KBId 84987
- 4 Deleting a batch in RMA Receipt Entry now removes the record from RA_ReceiptTierDistribution.
DE 107617 KBId 85132
- 5 RMA receipts history report no longer shows credit memo reference whether you explode the kit or not as long as kit or any of it's component is not received.
DE 106924 KBId 81884

Sales Order

- 1 The Generate PO Button is no longer missing when switching to wide view.
DE 106917 KBId 81820
- 2 On a new quote, Print Pick Sheets box is now checked when the Default setting is checked for Print Pick Sheets.
DE 107859 KBId 82077
- 3 The Message "The Vendor Number is required" no longer occurs on the Error log when generating Purchase Orders from Sales Orders.
DE 106915 KBId 81917
- 4 Sales Order Daily Shipment Report now displays correct information when reusing deleted invoices.

- DE 106446 KBId 78990
- 5 When using Sales Order Defaults the Ship date is based on options for default days until quote expires.
DE 107087 KBId 82788
- 6 Delete button is no longer defaulted when Customer Credit History window auto displays for customer on credit hold when creating sales order. OK button is now the default.
DE 105866 KBId 75416
- 7 In Sales Order Entry and Invoice Data Entry, auto complete now returns the same list of items when adding lines after using the Customer No. hyperlink to open Customer Maintenance, when Customer Maintenance has been customized.
DE 106756 KBId 70357
- 8 When entering a duplicate Sales Order or Accounts Receivable invoice at the warning prompt "Invoice was already used. Would you like to accept?" the focus is now on the 'Cancel' button, to help prevent users from not entering duplicate invoices.
DE 105064 KBId 69114
- 9 Sales Order Ship Date change now changes the Promise Date for Miscellaneous Charges on the Lines tab in Sales Order Entry.
DE 105991 KBId 76343
- 10 Credit memos now posts by division segment when selected in SO Invoice Data Entry for Miscellaneous Codes or Special Items.
DE 106360 KBId 78566
- 11 The Daily Shipment Report no longer displays deleted invoices/shipments when the Retain Deleted Invoices checkbox in Accounts Receivable Options is unchecked.
DE 106269 KBId 78230
- 12 Sales Order Invoice Data Entry no longer ignores SO Option, when " Post Sales to General Ledger by Division " is not selected and Inventory Management module is not enabled on Misc Items.
DE 107521 KBId 84237
- 13 Pay Balance box is now available for selection in Sales Order Invoice Data Entry when a deposit is processed in Sales Order Entry.
DE 106961 KBId 81524
- 14 Credit limit checking is now performed in Shipping Data Entry.
DE 105984 KBId 76279
- 15 Debit memo created for invoices paid by ACH payment type now sets 'Default Payment Type' to ACH.
DE 106536
- 16 In Shipping Data Entry, when entering a shipped quantity and clicking the Next Package No. or Item Packaging buttons, the row is now saved.
DE 107473

Visual Integrator

- 1 Physical Count Variance Register now displays the correct quantity on hand value after importing serialized items into IM_PHYSICAL.
DE 103426 KBId 45154
- 2 The field QuantityRequiredForWO in the table IM_ItemWarehouse.M4T is now being updated when importing into WO.MASTER with Visual Integrator.
DE 106488 KBId 8005600616
- 3 When running Visual Integrator Export using AR_CashReceiptsDetail as primary table and exporting data from AR_CashReceiptsHeader as well, data is now exported from both tables. Previously, only data from AR_CashReceiptsDetail was being exported.
DE 107115 KBId 83033

- 4 DED_CALC_METHOD no longer fails validation when importing into PR.EMPDED.
DE 106214 KBId 78021
- 5 DEDUCT_AMT_RATE is no longer rounded to 3 digits when importing into PR.EMPDED and DEDUCT_AMT_RATE is file assigned to rate from PR.DED. Note, on existing imports field will need to be removed and re-added to import all digits.
DE 106213 KBId 78020
- 6 Warehouse Type is now corrected after importing causing issues with MRP report.
DE 107318 KBId 84248